

Specialized Oilfields Products LLC

Year-End Message

December 31, 2015

First of all everyone at SOP would like to wish you all a very happy, healthy and prosperous new year.

This is my first new year with SOP and while I can already see and some of you will already know that it will bring many challenges to me personally and the team here at SOP we are looking forward to 2016 with optimism and confidence that we will be successful in our quest for continual improvement, we will have a renewed focus on Safety, Quality, Delivery and Cost of everything we undertake here at our facility

The culture and focus is to be the Go To Company in Engineering, Service, Maintenance support and to become a solutions provider for our customers. To that end we have already made some changes to systems and personnel and will continue to do so until we have the right blend of skills, experience, attitude and willingness to properly support the other business lines.

Of course we will need your support to achieve this as we all know the Customer is the most powerful entity in our business, all of our businesses, they have the power to decline to use us, to cut our costs, to build relationships or not and ultimately close us down or be instrumental in building us up. Without customers none of us would have a business.

So we look forward to working with you in 2016 and further developing our business and personal relationships for our mutual success in these challenging times.

All the very best

Mike Craig

SOP General Manager

